



# RETURN MATERIAL AUTHORIZATION

Please tell us why you are returning products by checking one or more of the following:

- Product returned for repair. Most items can be repaired at our minimum repair charge of **\$300.00 per item**. If repair costs will be more than \$300.00, a repair estimate will be sent to you and repairs will be made only after your authorization. Repair and shipping costs will be invoiced to account holders or charged to a credit card. If items are under warranty, all repair charges will be waived. *If the product is found to be fully operational, Safety Systems Technology will return the product as received for a testing cost of \$150 plus shipping costs.*
- Product returned for credit under warranty. If product is not damaged, and is fully operational, SST will issue credit for the **original invoiced amount, less 25% restocking fee**, plus the cost of any missing parts. If found to be damaged or non-operational, additional repair charges will apply.
- Check here if you have received loaner equipment and prefer to **keep the loaner equipment** in place of the returned merchandise. You will be billed only for the repair charges. The repaired merchandise will then be used in our rotating loaner stock.

For each item returned, please provide the following information:

Model Number, Part Number or Name	Serial Number	Brief description of problem

Please enter name, telephone number, e-mail address of person to contact if we need more information:

Please enter exact shipping address for the return of your repaired items:

Ship the above products prepaid to:

**Safety Systems Technology  
Customer Service Department  
23282 Mill Creek Drive, Suite 215  
Laguna Hills, California 92653 USA  
Tel 1-949-583-1857**

Include a copy of this **Return Material Authorization** inside the package.

**Please mark the outside of the box "RMA".**